

Terms of Service

Welcome to Hey Neighborz, Inc!

These Terms of Use constitute a legally binding agreement between you and Hey Neighborz, Inc..

Hey Neighborz, Inc builds technologies and services that enable people to connect with each other, build communities, and grow businesses. These Terms govern your use of Hey Neighborz, Inc, and the other products, features, apps, services, technologies, and software we offer except where we expressly state that separate terms (and not these) apply. These Products and or services are provided to you by Hey Neighborz, Inc.

The Service allows you to discover, watch and share videos and other content, provides a forum for people to connect, empower, and inspire others across the globe, and acts as a distribution platform for original content creators and advertisers large and small.

Content on the Service

The content on the Service includes videos, audio (for example music and other sounds), graphics, photos, text (such as comments and scripts), branding (including trade names, trademarks, service marks, or logos), interactive features, software, metrics, and other materials whether provided by you, Hey Neighborz, Inc or a third-party (collectively, "Content").

Content is the responsibility of the person or entity that provides it to the Service. Hey Neighborz, Inc is under no obligation to host or serve Content. If you see any Content, you believe does not comply with this Agreement, including by violating the Community Guide Lines.

*Fake engagement policy

The safety of our creators, viewers, and partners is our highest priority. We look to each of you to help us protect this unique and vibrant community. It is important you understand our Community Guidelines, and the role they play in our shared responsibility to keep Hey Neighborz, Inc safe. Take the time to carefully read the policy below.

Hey Neighborz, Inc does not allow anything that artificially increases the number of views, likes, comments, or other metrics either by using automatic systems or serving up videos to unsuspecting viewers. Also,

content that solely exists to incentivize viewers for engagement (views, likes, comments, etc.) is prohibited.

Content and channels that do not follow this policy may be terminated and removed from Hey Neighborz, Inc.

Important: If you hire someone to promote your channel, their decisions may impact your channel. Any method that violates our policies may result in content removal or a channel takedown, whether it is an action taken by you or someone you have hired.

We consider engagement to be legitimate when a human user's primary intent is to authentically interact with the content. We consider engagement illegitimate, for example, when it results from coercion or deception, or when the sole purpose of the engagement is financial gain.

What this policy means for you

If you are posting content

Do not post content on Hey Neighborz, Inc if it fits any of the descriptions noted below.

- Links to or promotes third-party services that artificially inflate metrics like views, likes, and subscribers.
- Content linking to or promoting third-party view count or subscriber gaming websites or services.
- Offering to subscribe to another creator's channel only if they subscribe to your channel ("sub4sub")
 - Note: You're allowed to encourage viewers to subscribe, hit the like button, share, or leave a comment
- Content featuring a creator purchasing their views from a third party with the intent of promoting the service.

Spam, deceptive practices, & scams policies

Hey Neighborz, Inc does not allow spam, scams, or other deceptive practices that take advantage of the Hey Neighborz, Inc community. We also do not

allow content where the main purpose is to trick others into leaving Hey Neighborz, Inc for another site.

What these policies mean for you

If you are posting content

Do not post content on Hey Neighborz, Inc if it fits any of the descriptions noted below.

- Video Spam: Content that is excessively posted, repetitive, or untargeted and does one or more of the following:
 - Promises viewers they will see something but instead directs them off site.
 - Gets clicks, views, or traffic off Hey Neighborz, Inc by promising viewers that they will make money fast.
 - Sends audiences to sites that spread harmful software, try to gather personal info, or other sites that have a negative impact.
- Misleading Metadata or Thumbnails: Using the title, thumbnails, description, or tags to trick users into believing the content is something it is not.
- Manipulated Media: Content that has been technically manipulated or doctored in a way to misleads users. This type of manipulated media goes beyond clips taken out of context and may pose a serious risk of egregious harm.
- Scams: Content offering cash gifts, "get rich quick" schemes, or pyramid schemes (sending money without a tangible product in a pyramid structure).
- Voter Suppression: Content aiming to mislead voters about the time, place, means, or eligibility requirements for voting, or false claims that could materially discourage voting.
- Suppression of Census Participation: Content aiming to mislead participants about the time, means or eligibility requirements for participating in a census.
- Candidate Eligibility: Content that advances false claims related to the technical eligibility requirements for current political candidates and sitting elected government officials to serve in office. Eligibility requirements considered are based on applicable national law, and include age, citizenship, or vital status.
- Incitement to interfere with democratic processes: Content encouraging others to interfere with democratic processes. For example, obstructing or interrupting voting procedures.
- Distribution of hacked materials: content that contains hacked info, the disclosure of which may interfere with democratic processes, such as elections and censuses.

- Incentivization Spam: Content that sells engagement metrics such as views, likes, comments, or any other metric on Hey Neighborz, Inc. This type of spam can also include content where the only purpose is to boost subscribers, views, or other metrics. For example, offering to subscribe to another creator's channel solely in exchange for them subscribing to your channel, also known as "Sub4Sub" content.
- Comments Spam: Comments where the sole purpose is to gather personal info from viewers, misleadingly drive viewers off Hey Neighborz, Inc, or perform any of the prohibited behaviors noted above.
- Repetitive comments: Leaving large amounts of identical, untargeted or repetitive comments.
- Live Stream Abuse: Live streams intended to stream content that belongs to somebody else and are not corrected after repeated warnings of possible abuse. Channel owners should actively monitor their live streams and correct any potential issues in a timely manner.

Impersonation policy

Content intended to impersonate a person or channel is not allowed on Hey Neighborz, Inc. Hey Neighborz, Inc also enforces trademark holder rights. When a channel, or content in the channel, causes confusion about the source of goods and services advertised, it may not be allowed.

What these policies mean for you

If you are posting content

Do not post content on Hey Neighborz, Inc if it fits any of the descriptions noted below.

- Channel impersonation: A channel that copies another channel's profile, background, or overall look and feel in such a way that makes it look like someone else's channel. The channel does not have to be 100% identical if the intent is clear to copy the other channel.
- Personal impersonation: Content intended to look like someone else is posting it.
- Channels claiming to be a "fan account," but posing as another's channel and reuploading their content.
- Channels impersonating an existing news channel.

External links policy

Content that violates our Community Guidelines are not allowed on Hey Neighborz, Inc.

What this policy means for you

If you are posting content

Do not post links in your content on Hey Neighborz, Inc if they fit any of the descriptions noted below.

- Links to pornography
- Links to websites or apps that install malware.
- Links to websites or apps phishing for a user's login credentials, financial information, etc.
- Links to websites, apps, or other information technology that give unauthorized free access to audio content, audiovisual content, full video games, software, or streaming services that normally require payment.
- Links to websites that seek to raise funds or recruit for terrorist organizations.
- Links to sites containing Child Sexual Abuse Imagery (CSAI)
- Links to sites selling illegal items.

Note: Affiliate content does not violate Hey Neighborz, Inc's Terms of Use. However, massively posting affiliate content in dedicated accounts may violate our policies around spam.

What this policy means for you

If you are posting content

Do not post content on Hey Neighborz, Inc if it fits any of the descriptions below.

- Sexualization of minors: Sexually explicit content featuring minors and content that sexually exploits minors. We report content containing child sexual abuse imagery to the **National Center for Missing and Exploited Children**, who work with global law enforcement agencies.

- Harmful or dangerous acts involving minors: Content showing a minor participating in dangerous activities or encouraging minors to do dangerous activities. Never put minors in harmful situations that may lead to injury, including dangerous stunts, dares, or pranks.
- Infliction of emotional distress on minors: Content that could cause minor participants or viewers emotional distress, including:
 - Exposing minors to mature themes
 - Simulating parental abuse
 - Coercing minors
 - Violence
- Misleading family content: Content that targets young minors and families, but contains:
 - Sexual themes
 - Violence
 - Obscenity or other mature themes not suitable for young audiences
 - Family friendly cartoons that target young minors and contain adult or age-inappropriate themes such as violence, sex, death, drugs and more. Make sure your titles, descriptions, and tags match the audience you are targeting. In addition, ensure your **audience selection** accurately represents the audience your content is suitable for. You can also age restrict your content upon upload if it is intended for **mature audiences**.
- Cyberbullying and harassment involving minors: Content that:
 - Targets individuals for abuse or humiliation
 - Reveals personal information like email addresses or bank account numbers.
 - Records someone without their consent
 - Sexually harasses.
 - Encourages others to bully or harass.

Thumbnail's policy

What this means for you

Do not post a thumbnail on Hey Neighborz, Inc that fits any of the descriptions noted below.

- Thumbnails that include pornographic images depicting sexual acts, nudity, or other sexually gratifying imagery
- Violent imagery intended to shock or disgust.
- Graphic or disturbing imagery with blood or gore

- Thumbnails with vulgar or lewd language
- Thumbnails misleading viewers into thinking they are about to view something that is not in the video.

Nudity & sexual content policies

Explicit content meant to be sexually gratifying is not allowed on Hey Neighborz, Inc. Posting pornography may result in content removal or channel termination. Videos containing fetish content will be removed or age restricted. In most cases, violent, graphic, or humiliating fetishes are not allowed on Hey Neighborz, Inc.

Sexually explicit content featuring minors and content that sexually exploits minors is not allowed on Hey Neighborz, Inc. We report content containing child sexual abuse imagery to the [National Center for Missing and Exploited Children](#), who work with global law enforcement agencies.

What this policy means for you

If you are posting content

Do not post content on Hey Neighborz, Inc if it has any of the items below. Explicit content featuring the below policy violations could result in channel termination.

- Depiction of genitals, breasts, or buttocks (clothed or unclothed) for the purpose of sexual gratification
- Pornography or depicting sexual acts, genitals, or fetishes for the purpose of sexual gratification on any surface (such as video, text, audio, images)

Suicide & self-injury policy

At Hey Neighborz, Inc, we take the health and well-being of all our creators and viewers seriously. Awareness and understanding of mental health are important and we support creators sharing their stories, such as posting content discussing their experiences with depression, self-harm, or other mental health issues.

We do not, however, allow content on Hey Neighborz, Inc that promotes suicide, self-harm, or is intended to shock or disgust users.

Harassment & Cyberbullying Policy

Content that threatens individuals is not allowed on Hey Neighborz, Inc. We also do not allow content that targets an individual with prolonged or malicious insults based on intrinsic attributes. These attributes include their protected group status or physical traits.

If specific threats are made against you and you feel unsafe, report it directly to your local law enforcement agency.

What this policy means for you

If you are posting content

Do not post content on Hey Neighborz, Inc if it fits any of the descriptions noted below.

- Content that features prolonged name calling or malicious insults (such as racial slurs) based on someone's intrinsic attributes. These attributes include their **protected group status**, physical attributes, or their status as a survivor of sexual assault, domestic abuse, child abuse and more.
- Content uploaded with the intent to shame, deceive or insult a minor. A minor is defined as an individual under the legal age of majority. This usually means anyone younger than 18 years old, but the age of a minor might vary by geography.

Harmful or Dangerous Content

What this policy means for you

If you are posting content

Do not post content on Hey Neighborz, Inc if it fits any of the descriptions noted below.

- Extremely dangerous challenges: Challenges that pose an imminent risk of physical injury.
- Dangerous or threatening pranks: Pranks that lead victims to fear imminent serious physical danger, or that create serious emotional distress in minors.
- Instructions to kill or harm: Showing viewers how to perform activities meant to kill or maim others. For example, giving instructions to build a bomb meant to injure or kill others.
- Hard drug use or creation: Content that depicts abuse of or giving instructions on how to create hard drugs such as cocaine or opioids. Hard drugs are defined as drugs that can (mostly) lead to physical addiction.
- Eating Disorders: Content that praises, glorifies, or encourages viewers to imitate anorexia or other eating disorders. Eating disorders are characterized by abnormal or disturbed eating habits which negatively affect a person's health (including eating non-food items).
- Violent Events: Promoting or glorifying violent tragedies, such as school shootings.
- Instructional theft or cheating: Showing viewers how to steal tangible goods or promoting dishonest behavior.
- Hacking: Demonstrating how to use computers or information technology with the intent to steal credentials, compromise personal data or cause serious harm to others such as (but not limited to) hacking into social media accounts
- Bypassing payment for digital content or services: Showing viewers how to use apps, websites, or other information technology to gain unauthorized free access to audio content, audiovisual content, full video games, software, or streaming services that normally require payment.
- Promoting dangerous remedies or cures: Content which claims that harmful substances or treatments can have health benefits.

We might allow videos that depict dangerous acts if they are meant to be educational, documentary, scientific, or artistic (EDSA). For example, a news piece on the dangers of choking games would be appropriate but posting clips out of context from the same documentary might not be.

Hate Speech

Hate speech is not allowed on Hey Neighborz, Inc. We remove content promoting violence or hatred against individuals or groups based on any of the following attributes:

- Age

- Caste
- Disability
- Ethnicity
- Gender Identity and Expression
- Nationality
- Race
- Immigration Status
- Religion
- Sex/Gender
- Sexual Orientation
- Victims of a major violent event and their kin
- Veteran Status

Violent Criminals & criminal organization policy

Content intended to praise, promote, or aid violent criminal organizations is not allowed on Hey Neighborz, Inc. These organizations are not allowed to use Hey Neighborz, Inc for any purpose, including recruitment.

If you believe anyone is in immediate danger, you should reach out to your local law enforcement agency to report the situation immediately.

What this means for you

If you are posting content

Do not post content on Hey Neighborz, Inc if it fits any of the descriptions noted below.

- Content produced by violent criminal or terrorist organizations.
- Content praising or memorializing prominent terrorist or criminal figures in order to encourage others to carry out acts of violence.
- Content praising or justifying violent acts carried out by violent criminal or terrorist organizations.
- Content aimed at recruiting new members to violent criminal or terrorist organizations.
- Content depicting hostages or posted with the intent to solicit, threaten, or intimidate on behalf of a violent criminal or terrorist organization.

- Content that depicts the insignia, logos, or symbols of violent criminal or terrorist organizations in order to praise or promote them.

If posting content related to terrorism or crime for an educational, documentary, scientific, or artistic purpose, be mindful to provide enough information in the video or audio itself so viewers understand the context. Graphic or controversial footage with sufficient context may be subject to age-restrictions or a warning screen.

Violent or gory content intended to shock or disgust viewers is not allowed on Hey Neighborz, Inc. Also, content that encourages others to commit violent acts is not allowed.

If you believe anyone is in imminent danger, you should get in touch with your local law enforcement agency to report the situation immediately.

What this policy means for you

If you are posting content

Violent acts:

- Inciting others to commit violent acts against individuals or a defined group of people.
- Encouraging others to go to a particular place to commit violence, to perform violence at a particular time.
- Targeting specific individuals or groups with violence.
- Beatings or brawls outside the context of professional or professionally supervised sporting events.
- Fights involving minors.
- Actual school yard fights between minors. We may allow content if minors are pretend fighting and that is evident to viewers.

Graphic content:

- Footage, audio, or imagery involving any of the following:
 - Street fights
 - Physical attacks
 - Sexual assaults
 - Immolation
 - Torture
 - Corpses
 - Other such scenarios with the intent to shock or disgust viewers.

- Footage or imagery of bodily fluids, such as blood or vomit, with the intent to shock or disgust viewers.
- Footage of corpses with massive injuries, such as severed limbs.

Animal abuse or violence:

- Content that includes a human maliciously causing an animal to experience suffering when not for traditional or standard purposes such as hunting or food preparation.
- Content featuring animal rescue that has been staged and places the animal in harmful scenarios.
- Content where animals are encouraged or coerced to fight by humans.

Dramatized or fictional footage:

- Content featuring anything listed above where the viewer is not given enough context to understand that the footage is dramatized or fictional.

If you intended to sell firearms, instruct viewers on how to make firearms, ammunition, and certain accessories, or instruct viewers on how to install those accessories is not allowed on Hey Neighborz, Inc. Hey Neighborz, Inc should not be used as a platform to sell firearms or accessories noted below.

What this means for you

If you are posting content

Do not post content on Hey Neighborz, Inc if the purpose is to do one or more of the following:

- Sell firearms or certain firearms accessories through direct sales (e.g., private sales by individuals) or links to sites that sell these items. These accessories may include:
 - Accessories that enable a firearm to simulate automatic fire,
 - Accessories that convert a firearm to automatic fire, such as: bump stocks, gatling triggers, drop-in auto sears, or conversion kits,
 - High-capacity magazines or belts carrying more than 30 rounds.
- Provide instructions on manufacturing any of the following:
 - Firearms,
 - Ammunition,
 - High-capacity magazines,

- Homemade silencers/suppressors,
- Accessories that enable a firearm to simulate automatic fire,
- Accessories that convert a firearm to automatic fire, such as: bump stocks, gatling triggers, drop-in auto sears, or conversion kits
- Provide instructions on how to convert a firearm to automatic or simulated automatic firing capabilities.
- Provides instructions on how to install the above-mentioned accessories or modifications.

Sale of illegal or regulated goods or services policies

Content intended to sell certain regulated goods and services is not allowed on Hey Neighborz, Inc.

What this policy means for you

If you are posting content

Do not post content on Hey Neighborz, Inc if it aims to directly sell, link to, or facilitate access to any of the regulated goods and services listed below. Making the sale of these items or facilitating the use of these services possible by posting links, email, phone number or other means to contact a seller directly is not allowed.

- Alcohol
- Bank account passwords, stolen credit cards, or other financial information
- Counterfeit documents or currency
- Controlled narcotics and other drugs
- Explosives
- Organs
- Endangered species or parts of endangered species
- Firearms and certain firearms accessories
- Nicotine, including vaping products.
- Online gambling sites not yet reviewed by Google or Hey Neighborz, Inc
- Pharmaceuticals without a prescription
- Sex or escort services
- Unlicensed medical services
- Human smuggling

This policy applies to videos, video descriptions, comments, live streams, and any other Hey Neighborz, Inc product or feature.

1. LICENSES AND RESTRICTIONS

1.1 Licenses. Hey Neighborz, in grants the User a limited, nonexclusive, revocable license to access and make personal, non-commercial use (unless User has a business relationship with Hey Neighborz, in documented in a separate agreement) of the Hey Neighborz, In-service is, its Content (as that term is defined in Section 3 below. Additional terms and conditions apply to User Created Content, as that term is defined in Section 11 below. Hey Neighborz, in further grants the User a limited, nonexclusive and revocable right to create a hyperlink to the Hey Neighborz, In-service's so long as the link does not portray Hey Neighborz, Inc, its subsidiaries, and affiliates, or their respective products or services in a false, misleading, derogatory, or otherwise offensive matter.

1.2 Restrictions. The licenses in Section 1.1 do not include any rights to:

- (a) modify, download (other than page caching), reproduce, copy, or resell the Hey Neighborz, In-service is, the Content or any portion or derivative thereof.
- (b) commercially use the Hey Neighborz, In-service is, the Content or any portion derivative thereof (unless User has a business relationship with Hey Neighborz, Inc, in which case such commercial use will be governed by the terms applicable to such business relationship).
- (c) copy or download any User's account or profile information for the benefit of any third party.
- (d) enable high volume, automated, electronic processes that apply to the Hey Neighborz, In-service is or its systems, the Content or any portion or derivative thereof.
- (e) use any robot, spider, data miner, crawler, scraper or other automated means to access or index the Hey Neighborz, In-service is or its systems, the Content or any portion or derivative thereof for any purpose.
- (f) interfere or attempt to interfere with the proper working of the Hey Neighborz, In-service's.
- (g) bypass any measures used by Hey Neighborz, into prevent or restrict access to any portion of the Hey Neighborz, In-service is, the Content or any portion or derivative thereof.
- (h) frame or utilize framing techniques to enclose any trademark, logo, or other proprietary information (including images, text, page layout, or form) of Hey Neighborz, Inc.

- (I) use Hey Neighborz, Nickname, trademarks, services marks or logos in any meta tags or any other “hidden text”; or
- (j) compile, repackage, disseminate or otherwise use data extracted from the Hey Neighborz, In-service’s.
- The foregoing is expressly prohibited and the right to do any of the foregoing shall require Hey Neighborz, in express written consent (which may include a written agreement signed by an authorized representative of Hey Neighborz, Inc). Any unauthorized use of the Hey Neighborz, In-service is, the Content or any portion or derivative thereof shall terminate any license or permission granted by Hey Neighborz, Inc.

2. TRADEMARKS

Hey Neighborz, Inc, or its parent, subsidiaries, or affiliates, or third parties from whom Hey Neighborz, Inc gives permission, own the trademarks or service marks that are used on the Hey Neighborz, In-service’s. All rights are reserved. These and other graphics, logos, service marks, trademarks and trade dress of Hey Neighborz, Incan its licensors may not be used without prior written consent of Hey Neighborz, incur its licensor. Without limiting the foregoing, no Hey Neighborz, in trademark or trade dress may be used in connection with any product or service that is not Hey Neighborz, Inc’s, in any manner that is likely to cause confusion among Users, or in any manner that disparages or discredits Hey Neighborz, Inc.

3. CONTENT

3.1 Proprietary Rights. User acknowledges that the Hey Neighborz, In-service is containing certain content (such as text, graphics, photographs, video, audio, code, and other data or information relating to any subject) (“Content”), that is protected by copyrights, trademarks, trade secrets, or other proprietary rights, and that these rights are valid and protected in all forms, media and technologies existing now or hereinafter developed. All Content is or may be copyrighted as a collective work under the U.S. copyright laws, and Hey Neighborz, Inc a copyright in the selection, coordination, arrangement, and enhancement of such Content on the Hey Neighborz, In-service’s. User may not modify, remove, delete, augment, add to, publish, transmit, participate in the transfer or sale of, create derivative works from, or in any way exploit any such Content, in whole or in part. If no specific restrictions are displayed, Users may make copies of select

portions of the Content, provided that the copies are made only for User's personal use and that User maintains any notices contained in the Content, such as all copyright notices, trademark legends, or other proprietary rights notices. Except as provided in the preceding sentence or as permitted by the fair use privilege under the U.S. copyright laws (see, e.g., 17 U.S.C. Section 107), User may not upload, post, reproduce, or distribute in any way Content protected by copyright, or other proprietary right, without obtaining permission of the owner of the copyright or other property right. In addition to the foregoing, use of any software Content shall be governed by these terms and any software license agreement accompanying such software.

3.2 Third-Party Content. Hey Neighborz, incise a distributor and not a publisher of Content supplied by third parties and Users. Hey Neighborz, Inches no editorial control over such Content. Hey Neighborz, incise not obligated to review Content, including User Created Content, as that term is defined in Section 11 below. Any opinions, advice, statements, services, offers, or other information that constitutes part of Content, including User Created Content, expressed or made available by third parties, including any other User, are those of the respective authors or distributors and not of Hey Neighborz, incur any Hey Neighborz, Improviser, unless expressly stated otherwise. Neither Hey Neighborz, Inner any Hey Neighborz, Improviser makes any representation, warranty or guarantee on the accuracy, completeness, or usefulness of any third-party Content unless otherwise expressly stated. In many instances, the Content, including User Created Content, available through the Hey Neighborz, In-service is representing the opinions and judgments of the third party that provides such Content. Under no circumstance shall either Hey Neighborz, incur any Hey Neighborz, Inc.com Provider be liable for any loss, damage or harm caused by a User's reliance on information obtained through the Hey Neighborz, In-service's. It is the responsibility of User to evaluate the accuracy, completeness or usefulness of the information, opinion, advice, or Content, including User Created Content, available through the Hey Neighborz, In-service's.

4. PRICES

4.1 Prices. The price for an item on the Hey Neighborz, In-service's may differ from the price shown in a user's shopping cart and it is possible that such price may increase or decrease between the time the item is placed in a shopping cart and the time that the purchase is made. On rare occasions, an item may be priced incorrectly on the Hey Neighborz, In-service's. If the price for the item on the Hey Neighborz, In-service's is incorrect and is actually higher than the price provided at the time of purchase, then, at the sole discretion of Hey Neighborz, Inc, Hey Neighborz, Inca either (a) contact the User for instructions before shipping the item or charging the User for such item; (b) cancel the order for such item and notify the User of such

cancellation; or (c) ship the item at the incorrect price to the benefit of the User.

4.2 Notice. Please note that this policy regarding prices applies only to items sold and shipped by Hey Neighborz, Inc. Any purchases from any third-party sellers on the Hey Neighborz, In-service's may be subject to different policies in the event of an incorrectly priced item.

5. RISK OF LOSS

The risk of loss and title for all items purchased via the Hey Neighborz, In-service's pass to the User upon delivery of the item to the carrier.

6. PRODUCT DESCRIPTION

The items offered for sale on the Hey Neighborz, In-service's contain descriptions that are provided directly by the publisher, manufacturer, developer or distributor of such item. Hey Neighborz, encodes not represent or warrant that the descriptions of such items are accurate or complete. IF A USER PURCHASES AN ITEM FROM HEY NEIGHBORZ, INC THAT IS NOT AS DESCRIBED IN THE HEY NEIGHBORZ, INC, THE USER'S SOLE AND EXCLUSIVE REMEDY IS TO RETURN SUCH ITEM IN AN UNUSED CONDITION FOR A REFUND OF THE PURCHASE PRICE.

7. AGE OF USERS

Our products and services are marketed for and directed towards purchase by adults or with the consent of adults. Individuals under the age of 13("Minors") are not permitted to use Hey Neighborz, In websites without the supervision of a parent or legal guardian. Furthermore, we do not knowingly collect or solicit personal information from children under the age of 13 or knowingly allow such persons to register for an online account or to post personal information on our websites. Should we learn that someone under the age of 13 has provided any personal information to or on any of the Hey Neighborz, in websites, we will remove that information as soon as possible.

8. TERMINATION OF USAGE

8.1 Termination Rights. Hey Neighborz, In may issue a warning, temporarily suspend, indefinitely suspend or terminate any User's right to use or access all or any part of the Hey Neighborz, In-service's including any account

thereon, without notice, for any reason in Hey Neighborz, Insole discretion, including, without limitation, violation of the Terms of Use, Hey Neighborz, In belief that such access would violate any applicable law or would be harmful to the interests of, or potentially cause financial loss or legal liability to, Hey Neighborz, Inc, any Hey Neighborz, Inc.com Provider or another User.

8.2 Restricted Users. In certain cases, in Hey Neighborz, Insole discretion, Hey Neighborz, In may provide written notice (a "Restriction Notice") to a User (a "Restricted User") to inform such Restricted User that (is) his or her right to use or access any part of the Hey Neighborz, In-service's has been terminated, including the right to use, access or create any account thereon; (ii) that Hey Neighborz, Increases to provide any services to such Restricted User; and (iii) any subsequent orders placed by a Restricted User will be subject to cancellation. Other conditions may apply and shall be set forth in the Restriction Notice.

9. INDEMNITY

User agrees to indemnify, defend and hold Hey Neighborz, Inc(and its affiliates, employees, contractors, agents, suppliers and partners) and each Hey Neighborz, Improviser harmless from any and all claims, suits, actions, losses, costs, damages, and any other liabilities, including reasonable attorneys' fees, brought by any third party due to or arising out of (I) such User's use of the Hey Neighborz, In-service's, (ii) any alleged breach or violation of the Terms of Use or (iii) such User's violation of any law or the rights of a third party. Hey Neighborz, in reserves the right, at User's expense, to assume the exclusive defense and control of any matter for which such User is required to indemnify Hey Neighborz, Inc, and User agrees to cooperate with Hey Neighborz, In defense of such matter. This defense and indemnification obligation is intended to extend to the fullest extent permitted by law and will survive the Terms of Use and your use of the Hey Neighborz, In-service's.

10. PASSWORD AND ACCOUNT SECURITY

10.1 Account Password. Every User that has an account for the Hey Neighborz, In-service's is responsible for (I) keeping his or her account password confidential and secured; (ii) avoiding unauthorized access to such User's computer or other devices; and (iii) keeping the contact information associated with that account current. User acknowledges that it is necessary to keep the e-mail address associated with his or her account current because although the User may be able to log into his or her Hey Neighborz, in account using an old e-mail address, such User will not receive messages

from Hey Neighborz, Inca bout his or her orders and inquiries or other matters.

10.2 Account Security. User accepts full responsibility for all activities that occur within such User's Hey Neighborz, in account or within the Hey Neighborz, In-service's interactive community, whether authorized by the User.

11. INTERACTIVE COMMUNITY

11.1 Interactive Community Users. The Hey Neighborz, In-service's offer numerous opportunities for interactive activities, which enable Users to communicate with each other directly, or which enable Users to post information and other material that will be visible to other Users of those services ("Interactive Community"). This Section 11, Interactive Community, applies to the activities of persons who are using the interactive features within the Hey Neighborz, In-service's ("Interactive Community Users"). The scope of these features may change from time to time, with or without notice. You are using Interactive Community features if you post a review or blog entry, create a list, create a profile, submit any other User Created Content, as defined below, or otherwise participate in any interactive feature.

11.2 Interactive Community Services. Interactive Community features may be used only for lawful purposes in accordance with these Terms of Use. If you are using any Hey Neighborz, In-service's Interactive Community features, and post, publish or communicate any information, data, software, photographs, graphs, videos, typefaces, graphics, music, sounds, and other material on or through the Interactive Community features, please carefully choose the information that you post and/or provide to other Users ("User Created Content"). User is prohibited from posting on or transmitting through the Hey Neighborz, In-service is any unlawful, harmful, threatening, abusive, harassing, defamatory, vulgar, obscene, sexually explicit, profane, hateful, racially, ethnically, or otherwise objectionable material of any kind, including, but not limited to, any material that encourages conduct that would constitute a criminal offense, give rise to civil liability, or otherwise violate any applicable law. Hey Neighborz, in reserves the right, in its sole discretion, to reject, refuse to post or remove any posting or other User Created Content (including private messages) by you, or to deny, restrict, suspend, or terminate access to all or any part of the Interactive Community features at any time, for any or no reason, with or without prior notice or explanation, and without liability.

11.3 Right to Remove Profile or Terminate Access. Hey Neighborz, in reserves the right, in its sole discretion, to remove your profile and/or deny,

restrict, suspend, or terminate your access to all or any part of the Interactive Community features for any reason.

11.4 Misuse of Interactive Community Services. If you become aware of misuse of the Interactive Community features, including any unlawful, harmful, threatening, abusive, harassing, defamatory, vulgar, obscene, sexually explicit, profane, hateful, racially, ethnically, or otherwise objectionable material of any kind, material that encourages conduct that would constitute a criminal offense, give rise to civil liability, or otherwise violates any applicable law, please activate the "Flag" feature on the page in question.

11.5 User Created Content.

- (a) Notwithstanding the foregoing, Hey Neighborz, in assumes no responsibility for ongoing monitoring of the Hey Neighborz, In-service is or for removal or editing of any User Created Content, even after receiving notice. Hey Neighborz, in assumes no liability for any action or inaction with respect to conduct, communication, or User Created Content within the Interactive Community. You are responsible for your interactions with other Users.
- (b) You may not post User Created Content that: involves the transmission of "junk mail," "chain letters," or unsolicited mass mailing, instant messaging, "spimming," or "spamming"; contains restricted or password only access pages or hidden page or images (those not linked to or not otherwise from another accessible page); solicits passwords or personal identifying information for commercial or unlawful purposes from other Users; involves commercial activities and/or sales such as contests, sweepstakes, barter, advertising, or pyramid schemes; includes a photograph or video of another person that you have posted without that person's consent; circumvents or modifies, or attempts to circumvent or modify, or encourages or assists any other person in circumventing or modifying, any security technology or software that is part of the Hey Neighborz, In-service's; involves the use of viruses, bots, worms, or any other computer code, files or programs that interrupt, destroy or limit the functionality of any computer software or hardware, or otherwise permit the unauthorized use of or access to a computer or a computer network; covers or obscures the banner advertisements on your personal profile page; involves any automated use of the Hey Neighborz, In-service's, such as, but not limited to, using scripts to add friends or send comments or messages; interferes with, disrupts, or creates an undue burden on the Hey Neighborz, In-service's or the networks or services connected to the Interactive Community services; impersonates or attempts to impersonate another Interactive Community User, person or entity; uses the account, username, or password of another

Interactive Community User at any time or discloses your password to any third party or permits any third party to access your account; sells or otherwise transfers your profile; uses any information obtained from the Hey Neighborz, In-service's in order to harass, abuse, or harm another person or entity, or attempting to do the same.

- (c) Interactive Community Users may upload to or otherwise submit to Hey Neighborz, Infor distribution on the Hey Neighborz, In-service's only (i) User Created Content that is not subject to any copyright or other proprietary rights restrictions; or (ii) User Created Content in which the owner or licensor has given express authorization for Hey Neighborz, into distribute over the Internet. You may not upload, embed, post, e-mail, transmit or otherwise make available any material that infringes any copyright, patent, trademark, trade secret or other proprietary rights of any person or entity. Any copyrighted or other proprietary User Created Content distributed with the consent of a copyright owner should contain a phrase such as "Copyright, owned by [name of owner]; used by permission." Hey Neighborz, incise entitled to presume that all User Created Content conforms to the foregoing requirements. The unauthorized submission of copyrighted or other proprietary User Created Content is illegal and could subject the User to personal liability for damages in a civil suit as well as criminal prosecution. Interactive Community Users assume all liability for any damage resulting from any infringement of copyrights or proprietary rights, or from any other harm arising from an unauthorized submission or submission of User Created Content. Hey Neighborz, in assumes no liability for any damage resulting from any infringement of copyrights or proprietary rights, or from any other harm arising from any User Created Content.
- (d) By submitting User Created Content within the Interactive Community, Interactive Community Users automatically grant, or represent and warrant that the owner or authorized licensor of such User Created Content has expressly granted, Hey Neighborz, Inc, the royalty-free, perpetual, irrevocable, non-exclusive right and license to use, reproduce, publish, translate, sublicense, copy, modify, delete, enhance and distribute the User Created Content in whole or in part worldwide and/or to incorporate such User Created Content in other works in any form, media, or technology now known or hereafter developed for the full term of any copyright that may exist in such User Created Content. Subject to this grant, the licensor of User Created Content submitted to Hey Neighborz, Inc retains all rights which may exist in such User Created Content.

12. NOTICES

User consents to electronic communications with Hey Neighborz, Inc, whether addressed to the e-mail address associated with such User's Hey Neighborz, in account or posted on the Hey Neighborz, In-service's. User acknowledges and agrees that any communication via e-mail or by postings on the Hey Neighborz, In-service is satisfying any legal requirement that such communications be made in writing.

13. DISCLAIMERS AND LIMITATION OF LIABILITY

13.1 DISCLAIMER OF WARRANTIES.

- (a) TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, WE AND OUR SUPPLIERS AND LICENSORS PROVIDE THE HEY NEIGHBORZ, INC SERVICES AND ANY HEY NEIGHBORZ, INC ACCOUNT ON AN "AS IS" AND "AS AVAILABLE" BASIS WITHOUT ANY REPRESENTATION OR WARRANTY WHATSOEVER. THE USE OF THE HEY NEIGHBORZ, INC SERVICES OR ANY HEY NEIGHBORZ, INC ACCOUNT IS AT YOUR SOLE RISK. NEITHER WE NOR OUR SUPPLIERS, AFFILIATES OR LICENSORS (AS APPLICABLE) MAKE ANY REPRESENTATION OR WARRANTY OF ANY KIND, EXPRESS OR IMPLIED, THAT THE HEY NEIGHBORZ, INC, ANY HEY NEIGHBORZ, INC ACCOUNT OR THEIR USE WILL: (I) BE UNINTERRUPTED OR SECURE; (II) BE FREE OF DEFECTS, INACCURACIES OR ERRORS; OR (III) OTHERWISE MEET YOUR REQUIREMENTS. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, WE HEREBY DISCLAIM ANY AND ALL WARRANTIES AND CONDITIONS, EXPRESS OR IMPLIED, INCLUDING THE IMPLIED WARRANTIES OR CONDITIONS OF FITNESS FOR A PARTICULAR PURPOSE, LACK OF HIDDEN OR LATENT DEFECTS, SECURITY, MERCHANTABILITY, SATISFACTORY QUALITY, QUIET ENJOYMENT AND NON-INFRINGEMENT OR ARISING BY REASON OF CUSTOM OR USAGE IN THE TRADE OR BY COURSE OF DEALING.
- (b) HEY NEIGHBORZ, INC IS NOT RESPONSIBLE FOR AND MAKES NO WARRANTIES, EXPRESS OR IMPLIED, AS TO ANY, USER CREATED CONTENT POSTED ON THE HEY NEIGHBORZ, INC SERVICES OR THROUGH THE HEY NEIGHBORZ, INC SERVICES. USER CREATED CONTENT DOES NOT NECESSARILY REFLECT THE OPINIONS OR POLICIES OF HEY NEIGHBORZ, INC. PROFILES AND THIRD-PARTY APPLICATIONS CREATED AND POSTED BY USERS ON THE HEY NEIGHBORZ, INC SERVICES MAY CONTAIN LINKS TO OTHER WEBSITES. HEY NEIGHBORZ, INC IS NOT RESPONSIBLE FOR THE CONTENT, ACCURACY OR OPINIONS EXPRESSED ON SUCH WEBSITES, AND SUCH WEBSITES ARE NOT NECESSARILY INVESTIGATED,

MONITORED OR CHECKED FOR ACCURACY OR COMPLETENESS BY HEY NEIGHBORZ, INC. INCLUSION OF ANY LINKED WEBSITE ON THE HEY NEIGHBORZ, INC SERVICES DOES NOT IMPLY APPROVAL OR ENDORSEMENT OF THE LINKED WEBSITE BY HEY NEIGHBORZ, INC. WHEN YOU ACCESS THESE THIRD-PARTY SITES, YOU DO SO AT YOUR OWN RISK. HEY NEIGHBORZ, INC IS NOT RESPONSIBLE FOR THE CONDUCT, WHETHER ONLINE OR OFFLINE, OF ANY USER OF THE HEY NEIGHBORZ, INC SERVICES.

- (c) WE TAKE NO RESPONSIBILITY FOR THIRD-PARTY ADVERTISEMENTS OR THIRD-PARTY APPLICATIONS THAT ARE POSTED ON OR THROUGH OR MADE AVAILABLE ON THE HEY NEIGHBORZ, INC SERVICES, AND, TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, WE DO NOT TAKE ANY RESPONSIBILITY FOR ANY GOODS OR SERVICES PROVIDED BY THIRD-PARTY ADVERTISERS ON THE HEY NEIGHBORZ, INC SERVICES.

13.2 LIMITATION OF LIABILITY.

- (a) EXCLUSION OF DAMAGES. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, WE AND OUR SUPPLIERS AND LICENSORS WILL NOT BE LIABLE TO YOU OR ANY THIRD PARTY FOR ANY LOST PROFITS, LOST REVENUE, LOST OR CORRUPTED DATA, OR DAMAGE TO REPUTATION OR GOODWILL OR ANY CONSEQUENTIAL, SPECIAL, INCIDENTAL, PUNITIVE OR OTHER INDIRECT DAMAGES OR LOSSES ARISING FROM, RELATING TO OR CONNECTED WITH YOUR USE OF (OR INABILITY TO USE) THE HEY NEIGHBORZ, INC SERVICES OR ANY HEY NEIGHBORZ, INC ACCOUNT REGARDLESS OF THE CAUSE OF ACTION ON WHICH THE CLAIM IS BASED (INCLUDING NEGLIGENCE, TORT, CONTRACT, STRICT LIABILITY, PRODUCT DEFECT OR MISREPRESENTATION), EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.
- THE ABOVE EXCLUSIONS OF LIABILITY ARE NOT APPLICABLE TO RESIDENTS OF NEW JERSEY. WITH RESPECT TO RESIDENTS OF NEW JERSEY, HEY NEIGHBORZ, INC SHALL NOT BE LIABLE FOR ANY DAMAGES RESULTING FROM THE USE OF THE HEY NEIGHBORZ, INC SERVICES OR THE MATERIALS ON THE HEY NEIGHBORZ, INC SERVICES UNLESS SUCH DAMAGES ARE THE RESULT OF OUR NEGLIGENT OR RECKLESS ACTS OR OMISSIONS.
- (b) LIMITATION OF LIABILITY. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT SHALL OUR AGGREGATE LIABILITY RELATED TO THE HEY NEIGHBORZ, INC SERVICES OR YOUR HEY NEIGHBORZ, INC ACCOUNT EXCEED US\$100 IN TOTAL (OR THE EQUIVALENT IN LOCAL CURRENCY, TO THE EXTENT THAT LOCAL CURRENCY NEEDS TO APPLY).

14. SEVERABILITY

The provisions of these Terms of Use are intended to be severable. If for any reason any provision of these Terms of Use shall be held invalid or unenforceable in whole or in part in any applicable jurisdiction, such provision shall, as to such jurisdiction, be ineffective to the extent of such invalidity or unenforceability without in any manner affecting the validity or enforceability thereof in any other jurisdiction or the remaining provisions hereof in any jurisdiction. The failure of Hey Neighborz, into exercise or enforce any right or provision of these Terms of Use shall not operate as a waiver of such right or provision.

15. APPLICABLE LAW; JURISDICTION

15.1 Applicable Law. The Hey Neighborz, In-service's are created and controlled by Hey Neighborz, Inc in the State of California. The laws of the State of California will govern the Terms of Use, without giving effect to any principles of conflicts of laws.

15.2 Jurisdiction. Each of Hey Neighborz, Inc an User agrees to submit to the nonexclusive personal jurisdiction of the courts located within Fresno County California and waives any objection to the laying of venue of any litigation in said courts.

16. DISPUTE RESOLUTION

PLEASE READ THIS SECTION CAREFULLY BECAUSE IT REQUIRES YOU AND HEY NEIGHBORZ, INCTO AGREE TO RESOLVE ALL DISPUTES BETWEEN US THROUGH BINDING INDIVIDUAL ARBITRATION.

Any dispute or claim arising from, relating to, or connected with these Terms of Use, the Hey Neighborz, In-service is, the Hey Neighborz, In Contact including Digital Content, any Hey Neighborz, in account and/or any Digital Library (each a "Claim") will be resolved by binding arbitration (rather than in court). All Claims submitted to arbitration under these Terms of Use will be administered by the American Arbitration Association under its Commercial Arbitration Rules (including the Supplementary Procedures for Consumer-Related Disputes, if applicable), and judgment on the award rendered by the arbitrator(s) may be entered in any court having jurisdiction thereof. The place of arbitration shall be the State of California or, where limited by applicable law, the jurisdiction in which you reside or may be conducted by telephone, online or based solely upon written submissions where no in-person appearance is required. Notwithstanding this Section 16, we may bring a Claim for injunctive or other equitable relief in any court of

competent jurisdiction as necessary to enforce our intellectual property rights or those of our affiliates, suppliers, or licensors.

WAIVER OF CLASS ACTIONS. We each agree that any Claim will be arbitrated or litigated on an individual basis and shall not be consolidated with any Claim of any other party whether through class action proceedings, class arbitration proceedings or otherwise. WE EACH AGREE THAT WE ARE KNOWINGLY, VOLUNTARILY AND INTENTIONALLY WAIVING ANY RIGHT WE MAY HAVE TO A JURY TRIAL WITH RESPECT TO ANY LITIGATION ARISING OUT OF, RELATING TO OR IN CONNECTION WITH THESE DIGITAL CONTENT TERMS OF SALE.

OPTION TO OPT-OUT. To opt out of the arbitration and class-action waiver terms in this Section 10, you must notify us in writing within 30 days of the date that you first accept these Terms and Conditions of Use (unless a longer period is required by applicable law). You must mail your written notification to Hey Neighborz, Inc, Attention: Legal Department to #1076 11100 Sepulveda Blvd, Suite #8 Missions Hills, CA 91345 and your written notification must include your name, address and an unequivocal statement that you want to opt-out of this arbitration agreement.

You acknowledge and agree that, regardless of any statute or law to the contrary, any Claim or cause of action you may have must be filed within one (1) calendar year after such Claim or cause of action arises, or forever be barred.

For purposes of any Claim that is not subject to the arbitration procedures in this Section 16, we both agree to the governing law and jurisdiction as set out in Section 15.1 above.

17. EXPORT

Any software distributed by is "commercial computer software" or "commercial computer software documentation." The U.S. Government's rights with respect to the Hey Neighborz, Inc are limited by these Terms and Conditions of Use, pursuant to FAR § 12.212(a) and/or DFARS § 227.7202-1(a), as applicable. User agrees that by installing, copying, or otherwise using the Hey Neighborz, Inc that: (I) User does not reside in a country subject to embargo or export controls by the U.S. Government; (ii) User is not on the List of Denied Persons as published by the U.S. government; and (iii) User will not use the Hey Neighborz, Inc for any illegal purpose. Because the Hey Neighborz, Inc, and related technical data are subject to U.S. export controls, User agrees that User shall not upload, export or "re-export" (transfer) the Hey Neighborz, Inc or any Content,

including User Created Content, unless User has complied with all applicable U.S. export controls.

ACKNOWLEDGMENT

The Terms of Use, including all documents referenced herein, represents the entire understanding between User and Hey Neighborz, in regarding User's relationship with Hey Neighborz, Inc supersedes any prior or contemporaneous statements or representations. Headings used in the Terms of Use are for reference only and shall not affect the meaning of any terms. As used in these Terms of Use, "including" means "including, without limitation."

We do not charge you to use Hey Neighborz, Inc or the other products and services covered by these Terms. Instead, businesses and organizations pay us to show you ads for their products and services. By using our Products, you agree that we can show you ads that we think will be relevant to you and your interests. We use your personal data to help determine which ads to show you.

We do not sell your personal data to advertisers, and we do not share information that directly identifies you (such as your name, email address or other contact information) with advertisers unless you give us specific permission. Instead, advertisers can tell us things like the kind of audience they want to see their ads, and we show those ads to people who may be interested. We provide advertisers with reports about the performance of their ads that help them understand how people are interacting with their content. See Section 2 below to learn more.

Our Data Policy explains how we collect and use your personal data to determine some of the ads you see and provide all the other services described below. You can also go to your settings at any time to review the privacy choices you have about how we use your data.

1. The services we provide

Our mission is to give people the power to inspire, empower & build a global community and bring the world closer together. To help advance this mission, we provide the Products and services described below to you:

Provide a personalized experience for you:

Your experience on Hey Neighborz, Inc is unlike anyone else's: from the posts, stories, events, ads, and other content you see in News Feed or our video platform to the Pages you follow and other features you might use, such as Groups, Trending, Marketplace, and search - to personalize your experience.

Connect you with people and organizations that matter to you!

We help you find and connect with people, groups, businesses, organizations, and others that matter to you across the Hey Neighborz, Inc Products you use. Stronger ties make for better communities, and we believe our services are most useful when people are connected to people, groups, and organizations that matter most to the specific user.

Empower you to express yourself and communicate about what matters to you:

There are many ways to express yourself on Hey Neighborz, Inc and to communicate with friends, family, and others about what matters to you - for example, sharing status updates, photos, videos, and stories across the Hey Neighborz, Inc Products you use, sending messages to a friend or several people, creating events or groups, or adding content to your profile.

Help you discover content, products, and services that may interest you:

We show you ads, offers, and other sponsored content to help you discover content, products, and services that are offered by the many businesses and organizations that use Hey Neighborz, Inc and other Hey Neighborz, Inc Products.

Combat harmful conduct and protect and support our community:

People will only build community on Hey Neighborz, Inc if they feel safe or protected. We employ dedicated teams around the world and develop advanced technical systems to detect misuse of our Products, harmful conduct towards others, and situations where we may be able to help support or protect our community. If we learn of content or conduct like this, we will take appropriate action!

We use and develop advanced technologies - such as artificial intelligence, machine learning systems, and augmented reality - so that people can use our Products safely regardless of physical ability or geographic location.

Research ways to make our services better:

We engage in research to develop, test, and improve our Products. This includes analyzing the data we have about our users and understanding how people use our Products, for example by conducting surveys and testing and troubleshooting new features. Our Data Policy explains how we use data to support this research for the purposes of developing and improving our services.

Provide consistent and seamless experiences across the Hey Neighborz, Inc Company Products:

Our Products help you find and connect with people, groups, businesses, organizations, and others that are important to you. We design our systems so that your experience is consistent and seamless across the different Hey Neighborz, Inc Company Products that you use and we enable you to communicate with a business you follow on Hey Neighborz, Inc.

Enable global access to our services:

To operate our global service, we need to store and distribute content and data in our data centers and systems around the world, including outside your country of residence. This infrastructure may be operated or controlled by Hey Neighborz, Inc, Inc., Hey Neighborz, Inc.

2. How our services are funded

Instead of paying to use all of Hey Neighborz, Inc and the other products and services we offer, by using the Hey Neighborz, Inc Products covered by these Terms, you agree that we can show you ads that businesses and organizations pay us to promote on and off the Hey Neighborz, Inc Company Products. We use your personal data, such as information about your activity and interests, to show you ads that are more relevant to you.

Protecting people's privacy is central to how we have designed our ad system. This means that we can show you relevant and useful ads without telling advertisers who you are. We do not sell your personal data. We allow advertisers to tell us things like their business goal, and the kind of audience they want to see their ads.

We also provide advertisers with reports about the performance of their ads to help them understand how people are interacting with their content on

and off Hey Neighborz, Inc. We do not share information that directly identifies you (information such as your name or email address that by itself can be used to contact you or identifies who you are) unless you give us specific permission.

We collect and use your personal data in order to provide the services described above to you.

3. Your commitments to Hey Neighborz, Inc and our community

We provide these services to you and others to help advance our mission. In exchange, we need you to make the following commitments:

1. Who can use Hey Neighborz, Inc

When people stand behind their opinions and actions, our community is safer and more accountable. For this reason, you must:

- Use the same name that you use in everyday life.
- Provide accurate information about yourself.
- Create only one account (your own) and use your timeline for personal purposes.
- Not share your password, give access to your Hey Neighborz, Inc account to others, or transfer your account to anyone else (without our permission).

We try to make Hey Neighborz, Inc universally available to everyone, but you cannot use Hey Neighborz, Inc if:

- You are a convicted sex offender.
- We have previously disabled your account for violations of our Terms or Policies.
- You are prohibited from receiving our products, services, or software under applicable laws.

2. What you can share and do on Hey Neighborz, Inc

We want people to use Hey Neighborz, Inc to express themselves and to share content that is important to them, but not at the expense of the safety and well-being of others or the integrity of our community. You therefore agree not to engage in the conduct described below (or to facilitate or support others in doing so):

1. You may not use our Products to do or share anything:
 - That violates these Terms, our Community Standards, and other terms and policies that apply to your use of Hey Neighborz, Inc.
 - That is unlawful, misleading, discriminatory or fraudulent.
 - That infringes or violates someone else's rights, including their intellectual property rights.
2. You may not upload viruses or malicious code or do anything that could disable, overburden, or impair the proper working or appearance of our Products.
3. You may not access or collect data from our Products using automated means (without our prior permission) or attempt to access data you do not have permission to access.

We can remove or restrict access to content that is in violation of these provisions.

If we remove content that you have shared in violation of our Community Standards, we'll let you know and explain any options you have to request another review, unless you seriously or repeatedly violate these Terms or if doing so may expose us or others to legal liability; harm our community of users; compromise or interfere with the integrity or operation of any of our services, systems or Products; where we are restricted due to technical limitations; or where we are prohibited from doing so for legal reasons. To help support our community, we encourage you to report content or conduct that you believe violates your rights (including intellectual property rights) or our terms and policies.

We also can remove or restrict access to your content, services or information if we determine that doing so is reasonably necessary to avoid or mitigate adverse legal or regulatory impacts to Hey Neighborz, Inc.

3. The permissions you give us

We need certain permissions from you to provide our services:

1. Permission to use content you create and share: Some content that you share or upload, such as photos or videos, may be protected by intellectual property laws.

You own the intellectual property rights (things like copyright or trademarks) in any such content that you create and share on Hey Neighborz, Inc and the other Hey Neighborz, Inc Company

Products you use. Nothing in these Terms takes away the rights you have to your own content. You are free to share your content with anyone else, wherever you want.

However, to provide our services we need you to give us some legal permissions (known as a 'license') to use this content. This is solely for the purposes of providing and improving our Products and services as described in Section 1 above.

Specifically, when you share, post, or upload content that is covered by intellectual property rights on or in connection with our Products, you grant us a non-exclusive, transferable, sub-licensable, royalty-free, and worldwide license to host, use, distribute, modify, run, copy, publicly perform or display, translate, and create derivative works of your content (consistent with your privacy and application settings). This means, for example, that if you share a photo on Hey Neighborz, Inc, you give us permission to store, copy, and share it with others (again, consistent with your settings) such as service providers that support our service or other Hey Neighborz, Inc Products you use. This license will end when your content is deleted from our systems.

You can delete content individually or all at once by deleting your account. You can download a copy of your data at any time before deleting your account.

When you delete content, it is no longer visible to other users, however it may continue to exist elsewhere on our systems where:

- immediate deletion is not possible due to technical limitations (in which case, your content will be deleted within a maximum of 90 days from when you delete it).
- your content has been used by others in accordance with this license and they have not deleted it (in which case this license will continue to apply until that content is deleted); or
- where immediate deletion would restrict our ability to:
 - investigate or identify illegal activity or violations of our terms and policies (for example, to identify or investigate misuse of our Products or systems).

- comply with a legal obligation, such as the preservation of evidence; or
- comply with a request of a judicial or administrative authority, law enforcement or a government agency.

in which case, the content will be retained for no longer than is necessary for the purposes for which it has been retained (the exact duration will vary on a case-by-case basis).

In each of the above cases, this license will continue until the content has been fully deleted.

2. Permission to use your name, profile picture, and information about your actions with ads and sponsored content: You give us permission to use your name and profile picture and information about actions you have taken on Hey Neighborz, Inc next to or in connection with ads, offers, and other sponsored content that we display across our Products, without any compensation to you ads on Hey Neighborz, Inc. Ads like this can be seen only by people who have your permission to see the actions you have taken on Hey Neighborz, Inc.
3. Permission to update software you use or download: If you download or use our software, you give us permission to download and install updates to the software where available.

4. Limits on using our intellectual property

If you use content covered by intellectual property rights that we have and make available in our Products (for example, images, designs, videos, or sounds we provide that you add to content you create or share on Hey Neighborz, Inc), we retain all rights to that content (but not yours). You can only use our copyrights or trademarks (or any similar marks) as expressly permitted by our Brand Usage Guidelines or with our prior written permission. You must obtain our written permission (or permission under an open-source license) to modify, create derivative works of, decompile, or otherwise attempt to extract source code from us.

4. Additional provisions

1. Updating our Terms

We work constantly to improve our services and develop new features to make our Products better for you and our community. As a result, we may need to update these Terms from time to time to accurately reflect our

services and practices. Unless otherwise required by law, we will notify you before we make changes to these Terms and give you an opportunity to review them before they go into effect. Once any updated Terms are in effect, you will be bound by them if you continue to use our Products. We hope that you will continue using our Products, but if you do not agree to our updated Terms and no longer want to be a part of the Hey Neighborz, Inc community, you can delete your account at any time.

2. Account suspension or termination

We want Hey Neighborz, Inc to be a place where people feel welcome and safe to express themselves and share their thoughts and ideas.

If we determine that you have clearly, seriously or repeatedly breached our Terms or Policies, including our Community Standards, we may suspend or permanently disable access to your account. We may also suspend or disable your account if you repeatedly infringe other people's intellectual property rights or where we are required to do so for legal reasons.

Where we take such action, we will let you know and explain any options you must request a review, unless doing so may expose us or others to legal liability; harm our community of users; compromise or interfere with the integrity or operation of any of our services, systems or Products; or where we are restricted due to technical limitations; or where we are prohibited from doing so for legal reasons.

If you delete or we disable your account, these Terms shall terminate as an agreement between you and us, but the following provisions will remain in place: 3, 4.2-4.5.

3. Limits on liability

We work hard to provide the best Products we can and to specify clear guidelines for everyone who uses them. Our Products, however, are provided "as is," and we make no guarantees that they always will be safe, secure, or error-free, or that they will function without disruptions, delays, or imperfections. To the extent permitted by law, we also DISCLAIM ALL WARRANTIES, WHETHER EXPRESS OR IMPLIED, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, AND NON-INFRINGEMENT. We do not control or direct what people and others do or say, and we are not responsible for their actions or conduct (whether online or offline) or any content they share (including offensive, inappropriate, obscene, unlawful, and other objectionable content).

We cannot predict when issues might arise with our Products. Accordingly, our liability shall be limited to the fullest extent permitted by applicable law, and under no circumstance will we be liable to you for any lost profits, revenues, information, or data, or consequential, special, indirect,

exemplary, punitive, or incidental damages arising out of or related to these Terms or the Hey Neighborz, Inc Products, even if we have been advised of the possibility of such damages. Our aggregate liability arising out of or relating to these Terms or the Hey Neighborz, Inc Products will not exceed the greater of \$100 or the amount you have paid us in the past twelve months.

1. These Terms (formerly known as the Statement of Rights and Responsibilities) make up the entire agreement between you and Hey Neighborz, Inc, Inc. regarding your use of our Products. They supersede any prior agreements.
2. Some of the Products we offer are also governed by supplemental terms. If you use any of those Products, supplemental terms will be made available and will become part of our agreement with you. For instance, if you access or use our Products for commercial or business purposes, such as buying ads, selling products, developing apps, managing a group or Page for your business, or using our measurement services, you must agree to our Commercial Terms.

(See Below)

3. If you post or share content containing music, you must comply with our Music Guidelines. **(See Below)**
4. To the extent any supplemental terms conflict with these Terms, the supplemental terms shall govern to the extent of the conflict.
5. If any portion of these Terms is found to be unenforceable, the remaining portion will remain in full force and effect. If we fail to enforce any of these Terms, it will not be considered a waiver. Any amendment to or waiver of these Terms must be made in writing and signed by us.
6. You will not transfer any of your rights or obligations under these Terms to anyone else without our consent.
7. You may designate a person (called a legacy contact) to manage your account if it is memorialized. Only your legacy contact or a person who you have identified in a valid will or similar document expressing clear consent to disclose your content upon death or incapacity will be able to seek disclosure from your account after it is memorialized.
8. These Terms do not confer any third-party beneficiary rights. All our rights and obligations under these Terms are freely assignable by us in

connection with a merger, acquisition, or sale of assets, or by operation of law or otherwise.

- You should know that we may need to change the username for your account in certain circumstances (for example, if someone else claims the username and it appears unrelated to the name you use in everyday life).
- We always appreciate your feedback and other suggestions about our products and services. But you should know that we may use them without any restriction or obligation to compensate you, and we are under no obligation to keep them confidential.
- We reserve all rights not expressly granted to you.

Commercial Terms

Hey Neighborz, Inc Commercial Terms ("Commercial Terms")

These Commercial Terms apply to access or use of the Hey Neighborz, Inc Products (or "**Products**"), for a business or commercial purpose (except where we state that separate terms, and not these Commercial Terms, apply to such access or use of a Hey Neighborz, Inc Product). Business or commercial purposes include using ads, selling products, developing apps, managing a Page, managing a Group for business purposes, or using our measurement services regardless of the entity type.

You agree that you will ensure that any third party on whose behalf you access or use any Hey Neighborz, Inc Product for any business or commercial purpose will abide by the applicable terms of use, including these Commercial Terms, the Hey Neighborz, Inc Terms of Service ("**Terms**"), and any applicable supplemental terms, and you represent and warrant that you have the authority to bind that third party to such terms.

As more fully described below, if you reside in the United States or your business is in the United States, these Commercial Terms require the resolution of most disputes between you and us by binding arbitration on an individual basis; class actions and jury trials are not permitted.

1. **Licenses:** As described in "*The permissions you give us*" section in our Terms, you grant us a license to content that is covered by intellectual property rights (like photos or videos) you share, post, or upload on or in connection with our Hey Neighborz, Inc Products. For any access or

use of the Hey Neighborz, Inc Products, that license applies to content you or someone on your behalf (such as your agency that places an ad for you or your service provider that manages your Page content for you) makes available on or in connection with any Hey Neighborz, Inc Product. You also will ensure that you own or have secured all rights necessary to grant the licenses and rights you (or someone on your behalf) grant to us under the Commercial Terms and any applicable supplemental terms, including permission to display, distribute and deliver your content within Hey Neighborz, Inc Products.

2. **Compliance with Law:** You represent and warrant that your access or use of Hey Neighborz, Inc Products for business or commercial purposes complies with all applicable laws, rules, and regulations. You further represent that you will restrict access to your content and apps in accordance with all applicable laws, rules, and regulations, including geo-filtering or age-gating access where required. In addition to and without limiting the requirements about who can use the Hey Neighborz, Inc Products under our Terms, if you are in a country that is subject to embargo under the laws of the United States (or under similar laws applicable to you) you may not engage in commercial activities on Hey Neighborz, Inc Products unless authorized by applicable laws. If you are on the U.S. Treasury Department's list of Specially Designated Nationals (or an equivalent list), you may not engage in commercial or business activities on the Hey Neighborz, Inc Products (such as advertising or payments). You also may not access or use the Hey Neighborz, Inc Products if you are prohibited from receiving products, services, or software under applicable law.

3. **Data Restrictions:** You may not send us information prohibited by the supplemental terms or policies. In addition, you may not send to us, or use Hey Neighborz, Inc Products to collect from people, information that: (is) you know or reasonably should know is from or about children under the age of 13; or (ii) includes health, financial, biometrics, or other categories of similarly sensitive information (including any information defined as sensitive under applicable law); except in cases where (a) the terms for that Hey Neighborz, Inc Product specifically allow it or (b) you are sending financial information for the express purpose of effecting a financial transaction either with us or as enabled by a Hey Neighborz, Inc Product.

4. **Limits on Liability:** In addition to and without limiting the scope of the "*Limits on liability*" section in our Terms, you agree that we are not responsible for the actions, services, content, or data of third parties and you release us, our directors, officers, employees, and agents from any claims and damages, known or unknown, arising out of or in any way connected with any claim you have against any such third parties.

If you are a California resident, you agree to waive California Civil Code § 1542, which says:

A GENERAL RELEASE DOES NOT EXTEND TO CLAIMS WHICH THE CREDITOR DOES NOT KNOW OR SUSPECT TO EXIST IN HIS OR HER FAVOR AT THE TIME OF EXECUTING THE RELEASE, WHICH IF KNOWN BY HIM OR HER MUST HAVE MATERIALLY AFFECTED HIS OR HER SETTLEMENT WITH THE DEBTOR.

Our aggregate liability arising out of or relating to any access or use of the Hey Neighborz, Inc Products, the Terms (for any access or use of the Hey Neighborz, Inc Products for business or commercial purposes), or these Commercial Terms will not exceed the greater of one hundred dollars (\$100) or the amount you have paid us in the past twelve months.

5. **Updates:** We may need to update these Commercial Terms from time to time, including to accurately reflect the access or uses of our Products for business or commercial purposes, and so we encourage you to check them regularly for any updates. By continuing any access or use of any Hey Neighborz, Inc Products for business or commercial purposes after any notice of an update to these Commercial Terms, you agree to be bound by them. Any updates to Section 5 of these Commercial Terms will apply only to disputes that arise after notice of the update takes place. If you do not agree to the updated terms, please stop all access or use of our Products for business or commercial purposes.
6. **Conflicts and Supplemental Terms:** If there is a conflict between these Commercial Terms and the Terms, these Commercial Terms will govern with respect to your access and use of the Hey Neighborz, Inc

Products for business or commercial purposes to the extent of the conflict. Supplemental terms and policies may also apply to your use of certain Hey Neighborz, Inc Products. To the extent those supplemental terms conflict with the Commercial Terms, the supplemental terms will govern with respect to your use of those Hey Neighborz, Inc Products to the extent of the conflict.

- a. If any portion of these Commercial Terms are found to be unenforceable, then (except as otherwise provided) that portion will be severed and the remaining portion will remain in full force and effect.
- b. If we fail to enforce any of these Commercial Terms, it will not be considered a waiver.
- c. Except as permitted in Section 6, any amendment to or waiver of these Commercial Terms must be made in writing and signed by us.
- d. You will not transfer any of your rights or obligations under these Commercial Terms to anyone else without our consent.
- e. We offer tools to provide transparency and controls to our users about the Hey Neighborz, Inc experience, including information to show them why they are being shown specific content or provide feedback about content, and controls to block content or stop seeing certain types of content (such as by removing themselves from interests used for advertising). You agree that information about you and your use of Hey Neighborz, Inc for commercial or business purposes may be included in these tools. For clarity, our license to content extends to the display of content in conjunction with providing these tools.
- f. You consent that Hey Neighborz, Inc may disclose your advertising content and Page posts ("**Commercial Content**"), and all information associated with such Commercial Content, including information associated with the delivery of that Commercial Content, in response to valid legal process related to an electoral matter or to a governmental entity or body if Hey Neighborz, Inc believes that disclosure would assist in a lawful investigation.
- g. Please note that our retention policies for Commercial Content may differ from those set forth in the Terms. We retain Commercial Content as necessary to provide our services to

users, for internal record keeping, and for product improvement and safety purposes.

- h. All our rights and obligations under these Commercial Terms are freely assignable by us in connection with a merger, acquisition, or sale of assets, or by operation of law or otherwise.
- i. Nothing in these Commercial Terms or any applicable supplemental terms will prevent us from complying with the law.
- j. We reserve all rights not expressly granted to you.

Music Guidelines

These supplemental terms apply if you post or share any videos or other content containing music on any Hey Neighborz, Inc Products.

You are responsible for the content you post

People use our Products to share content with their family and friends. Keep in mind you remain solely responsible for the content that you post, including any music that features in that content. Nothing in these terms constitutes any authorization by us with respect to any use of music on any of our Products.

Use of music for commercial or non-personal purposes is prohibited unless you have obtained appropriate licenses.

You may not use videos on our Products to create a music listening experience.

We want you to be able to enjoy videos posted by family and friends. However, if you use videos on our Products to create a music listening experience for yourself or for others, your videos will be blocked and your page, profile or group may be deleted. This includes Live.

Unauthorized content may be removed

If you post content that contains music owned by someone else, your content may be blocked, or may be reviewed by the applicable rights owner and removed if your use of that music is not properly authorized.

You may not be able to post or access videos containing music in every country of the world

We want you to be able to share videos with your family and friends

wherever they are, but any music in your video, if it is allowed at all, may not be available in all countries of the world.